



Solid Waste Collection Policy

The solid waste collection services within this policy, offered by Town of Rural Hall, are provided only to residential properties. Businesses, apartment and multi-family complexes do not receive services.

All items for pickup must be placed at the edge of property away from obstacles listed below by 7am on the day of collection. All services are on Tuesday, year-round, unless delays occur due to holiday schedules or unexpected circumstances. Please refer to Town of Rural Hall email and social media for holiday schedules and changes in service.

- Fire hydrants
- Mailboxes
- Overhead utility lines
- Limbs
- Storm drains
- Vehicles
- Water and sewer covers

Section 1. Bulk Items and White Goods

Bulk items are household items of such size as to render them unsuitable for disposal in a household garbage container, but which can be loaded by grapple into a refuse truck. Extra bags of trash outside your garbage container are not considered bulk items and will not be collected by Town staff.

- (a) Items are to be placed at the curb or the edge of the street.
- (b) Residents who are unable to get their items to the curb will be required to sign a waiver to release the Town from any liability while on private property. All waivers will be kept on file at Town Hall.
- (c) No construction material, windows, doors, or mirrors will be collected.
- (d) Cardboard and glass containers should be recycled appropriately and will not be picked up by the Town.
- (e) Examples of items that will be collected:
 1. Appliances - refrigerator, freezer, water heater, stove, washer, dryer, etc.
 2. Furniture - couch, chair, table, mattress, box springs, etc.
 3. Other - Toilet, bike, grill (without fuel tank), rugs, etc.
- (f) This service is intended for occasional, single item disposal and not for whole home or property cleanouts.

Section 2. Leaf Pickup

Loose-leaf pickup will begin in mid-October and end in mid-January.

- (a) Residents are encouraged to start raking early and frequently.
- (b) Do not put leaves in bags.
- (c) Leaves need to be raked parallel with the edge of the road, not into the street or onto the sidewalk, in a row no wider than 5 feet.
- (d) Keep leaves free of other debris such as trash, limbs, brush, rocks, flowers, roots, or garbage.
- (e) Leaves will be picked up at least once a week.
- (f) Day of service and frequency could increase depending during peak periods.

Section 3. Limb and Brush Pickup

- (a) Place brush and tree trimmings neatly at the edge of the street with all limbs oriented in the same direction free of other debris such as trash, leaves, rocks, dirt, and metal.
- (b) Individual piles should not be stacked wider or higher than 5 feet with a minimum of 24 inches between piles.
- (c) Piles should be stacked and not pushed to curb with equipment such as a tractor or skid steer.
- (d) No limbs or trimmings should exceed six (6) inches in diameter or ten (10) feet in length.
- (e) Small pitchfork size piles of sticks, twigs, and trimmings should be placed in a yard waste cart for pickup. See Section 5. Yard Waste Carts for more detailed information.
- (f) Limbs and trimmings should be placed as not to interfere or obstruct the flow of traffic on streets and sidewalks.
- (g) Brush in excess of one (1) load (ten [10] cubic yards) shall be picked up at the curb upon request for a fee per load or fraction thereof. The amount to be charged is referenced in the Town's fee schedule. A bill will be sent to the homeowner/occupant once the excess brush has been picked up.
- (h) No stumps or root balls.
- (i) Limb and brush piles that do not meet the requirements of this policy will not be collected.

Section 4. Household Garbage/Recycling

The Town has contracted to provide fully automated garbage and recycling pickup. Garbage pickup is provided weekly while recycling is provided every other week. Residents can refer to the Town's website for an annual schedule.

- (a) Carts are serviced on Tuesday. Cart must be at the street on the evening before pickup.
- (b) Place cart on level ground within 5 feet of street with the lid closed and facing the street.
- (c) Place carts in excess of 3 feet from obstacles such as: other carts, mailboxes, vehicles, and not under utility lines and/or tree limbs.
- (d) All garbage should be bagged and inside of cart with the lid closed.

- (e) Recycling can be placed loosely inside of cart with the lid closed.
- (f) Garbage should not be placed in recycling container.
- (g) Carts not accessible by automated trucks will not be serviced.
- (h) After the cart is emptied, the cart is to be removed from the curb or street by midnight or be subject to a penalty per the Town's most current Fee Schedule as adopted by the Town Council.

Section 5. Yard Waste Carts

To receive this service, a resident must purchase a yard waste cart from the Town. The cart will be provided to the homeowner/occupant at the cost of the cart to the Town as referenced in the fee schedule. The cart will be assembled and delivered by Town personnel.

- (a) Only approved carts purchased from the Town will be serviced.
- (b) Cart must be placed at the curb or edge of the street with the lid closed and facing the street.
- (c) After the cart is emptied, the cart is to be removed from the curb or street by midnight or be subject to a penalty per the Town's most current Fee Schedule as adopted by the Town Council.
- (d) What goes in the cart:
 1. Grass clippings
 2. Leaves not picked up during loose leaf season
 3. Small branches, sticks, twigs, shrubbery clippings, and garden waste
- (e) The following will not be accepted:
 1. Rocks
 2. Stumps
 3. Large branches
 4. Bags, boxes, or garbage
 5. Glass, metal, or objects that will damage your cart
 6. Dirt
- (f) If the cart is too heavy for the equipment to pick up, it will not be serviced.
- (g) The yard waste cart belongs to the homeowner/occupant and is their responsibility to keep clean and in good repair. The Town may refuse to pick up carts in poor or unsafe condition. The Town does not have replacement parts for purchase.
- (h) While there is no maximum number of yard waste carts that may be purchased, a maximum of (3) carts will be serviced per week, per household.
- (i) No cart will be serviced on vacant or undeveloped lots.

Section 6. Contracted Work

Tree and shrubbery branches, limbs, trimmings, and yard waste cut by landscapers, tree service contractors, commercial workmen, day laborers, or resulting from land being cleared by a contractor shall not be collected by the Town. This applies to large acreage tracts or vacant lots being developed within the Town as well as residential property. It is the responsibility of the occupant/property owner and contractor to remove items/debris resulting from contracted work.

Section 7. Prohibited Collections

- (a) Heavy bulk accumulations such as brick, concrete, lumber, ashes, dirt, plaster, sand, gravel, and dead trees shall not be collected by the Town but disposed of by the owner or person controlling the premises.
- (b) No waste building materials from houses or other structures under construction or recently completed.
- (c) No collection shall be made from vacant or undeveloped lots.
- (d) No collection will be made as a result of land clearing, whether by the property owner or contractor.
- (e) No large rocks, tree trunks, or stumps.
- (f) No hazardous materials.
- (g) No automobile frames or parts.

Listed below is a partial list of hazardous materials that will not be picked up by the Town but can be taken to other locations.

1. Paint
2. Flammable liquids and/or tanks
3. Driveway sealant
4. Acid
5. Herbicides and/or pesticides
6. Asbestos
7. Freon
8. Compact fluorescent lightbulbs (CFL)
9. Pallets
10. Motor oil & filters
11. Electronic items (computers, televisions, radios, microwaves, etc.)
12. Tires, batteries, and other automotive parts

Section 8. Enforcement and Penalties

Failure to remove carts from the curb or street by midnight on the day of service subjects the property owner to a citation resulting in fees and civil penalties per the Town's most current Fee Schedule as adopted by the Town Council. If such charge has not been paid within thirty (30) days, the violation shall be delinquent and subject to additional civil penalties.

The civil penalties imposed herein and the proceeds there from, as collected by payment, civil action, or otherwise, shall belong to the Town and shall be paid into the general fund of the Town under such conditions, if any, as prescribed in the Town of Rural Hall's annual budget.

For additional information regarding solid waste collection or this policy, contact the Town of Rural Hall at 336-969-6856.